



**North West England Specialised  
Commissioning Team**

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Dear Stakeholder

**Indigo Gender Service – a new NHS adult gender dysphoria service for Greater Manchester**

We are pleased to inform you that NHS England has completed the procurement selection process for a new gender dysphoria service as a pilot for evaluation, in Greater Manchester.

The development of the pilot follows a national commitment to improving access and user experience of adult gender services (for individuals over 17 years of age) and make care available more locally.

The vision for the new service, which will be called Indigo Gender Service, is based on [feedback received as part of engagement and consultation \(2017-18\)](#), and further local engagement with trans and non-binary communities in Greater Manchester in 2019. A common theme heard was around the need for a more inclusive service, streamlined referral processes and multi professional/multi-sector staffing.

Indigo Gender Service will be delivered as a partnership between *gtd healthcare*, a not-for-profit organisation with an established presence of primary care and urgent care services in the north-west, and LGBT Foundation.

The service will be staffed by an experienced primary care team from the Greater Manchester healthcare system. It will also be supported by a number of 'care navigators' and these will be people with lived experience of gender services. Indigo Gender Service will also receive support from the gender dysphoria clinic at Nottinghamshire Healthcare NHS Foundation Trust.

Indigo Gender Service will work to NHS England's [service specification for non-surgical services](#). This means that they will be providing the services offered by the seven existing gender dysphoria clinics, but in a non-specialised setting.



During the two-year pilot, an independent evaluation will report on the delivery of a specialist gender service by trained clinical staff but in non-specialist, primary care settings.

The new service, which is planned to open later this year, will initially focus on supporting people who are on a waiting list for a gender dysphoria clinic appointment, are already registered with a GP in Greater Manchester and are eligible for NHS treatment.

To keep updated on the new service, please sign up to become a stakeholder of the Gender Dysphoria Clinical Reference Group here:

<https://www.engage.england.nhs.uk/application/crg-stakeholder-reg-april-2019/>.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Andrew Bibby', written in a cursive style.

**ANDREW BIBBY**

**Regional Director of Health & Justice and Specialised Commissioning (North West)**