

GETTING GRANNIE CONNECTED



Aims of work

- To get grannie connected to family and friends
- To gain access and become familiar with emails, Facebook, Messenger and Skype
- To allow grannie to feel part of society
- To overcome the fear of technology
- To become confident in the use of technology
- To ensure Doreen sees the Internet as a useful tool



What we did

- 1-2-1 sessions in the comfort of her own home using her laptop
- Easy to follow instructions and explanations
- Clear simple steps written down for practise
- Looking at emails and social media
- Uploading and downloading photos allowing Grannie to do the work on the computer
- Ensuring she can access while I'm not

“ You are so patient ”

“ My grey matter is a bit slower – but I will get there ”

Grannie was soon sending and receiving messages, emails and posting on Facebook!

Next – bring on the Skype